



# Downtown Business Improvement District Resource Contacts

UPDATED April 2023

## Business Improvement District

**BID Manager .....(direct) 499-7745**

BID office ..... 886-0088

- Flower beds, flowerpot planting/maintenance
- Sidewalk cleaning: general trash, debris, spills
- Light pole banners, tree lights
- Sidewalk snow removal: Businesses must remove snow from building to curb. The BID shovels pedestrian ramps. Fenced patio areas are the responsibility of the property owner.

**Mercurial Security ..... 338-8179**

Private Security, 7 days/week, hours vary

**Homeless Outreach Program.....368-0852**

CSFD’s public health division, clinician and EMT team,  
8 am-5:30 pm Mondays through Thursdays

## Other helpful numbers

Bus service, Mountain Metropolitan Transit .....385-7433

Code enforcement .....444-7891

Curb and gutter damage, City Street Division .....385-5411

Graffiti, City Graffiti Hotline.....634-5713

Please report all graffiti to the Graffiti Hotline. City ordinance required all graffiti be removed by the property owner within 10 days.

Human service referrals, Pikes Peak United Way.....211

Noise complaints, CSPD .....444-7000

Parking meters and city parking garages, City Parking Administration.....385-5681

Public art maintenance, City of Colorado Springs.....385-5654

Signage requirements/policies, City Land Use Review Division .....385-5382

Special events, parades and festivals, City Special Events..... 385-5940

Event street closures .....DowntownCS.com/streets

Street maintenance, pothole repair, City Public Works .....385-7623

Streetlights, utility poles, Colorado Springs Utilities..... 448-4800

Trash removal from public bins, City Contracting .....385-6602

Tree maintenance, City Forestry Department.....385-5942